

# Privacy Notice – Medicines Management

The Medicines Management & Optimisation Team delivers specialist services that utilise their extensive knowledge and skills for commissioners including CCGs, NHS England & NHS Improvement Specialised Commissioning, Health and Justice, and Healthcare Providers.

The function provides support relating to many aspects of prescribing and the management of medicines, these include but are not limited to, medicines, appliances and nutritional products. We support customers throughout the commissioning process, from the assessment and understanding of a population's needs, to planning services to meet them.

Personal data is used for both care outcomes and monitoring although any reports based on this do not contain personal data. We may collect and store information that has been received directly from the patient or from the following organisations; - *GP Practices, NHS Trusts Providers, Care Homes, Community Pharmacies or other Healthcare providers.*

We may share information with the following organisations with your explicit consent or when the law allows: GP Practices or other Healthcare Providers.

You have the right to object to your identifiable information being used or shared for this purpose. Please speak to NEL if you no longer wish to have your data used by the Medicines Management & Optimisation Team.

<b>1) Contact</b> details	NHS NEL Commissioning Support Unit Clifton House 75-77 Worship Street London EC2A 2DU
<b>2) Data Protection Officer</b> contact details	NEL Head of Information Governance <a href="mailto:nelcsu.dpo@nhs.net">nelcsu.dpo@nhs.net</a> 03000 428 438
<b>3) Purpose</b> of the sharing	Legal Obligation
<b>4) The Lawfulness Conditions and Special Categories</b>	The lawful justifications for the processing and possible sharing of this data are; -  Article 6(1)(e) “the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller”.  In addition to the above, an Article 9 condition of processing must also be used; -  Article 9(2)(h) “the processing is necessary for the provision of medical or social care or treatment”.
<b>5) Recipient or categories of recipients</b> of the shared data	The data will be shared with GP Practices or other Healthcare Providers. <a href="https://www.nhs.uk/pages/home.aspx">https://www.nhs.uk/pages/home.aspx</a>

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<b>6) Rights to object</b>	<p>You have the right under Article 21 of the GDPR to object to your personal information being processed. Please contact NEL if you wish to object to the processing of your data. You should be aware that this is a right to raise an objection which is not the same as having an absolute right to have your wishes granted in every circumstance.</p> <p>NEL processes personal data under Article 6(1)(c) on a lawful and legitimate basis. Where the organisation is obliged under law to process personal data, NEL usually has compelling legitimate grounds for that processing which may override the interests, rights and freedoms in the right to object.</p>
<b>7) Right to access and correct</b>	<p>You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.</p>
<b>8) Retention period</b>	<p>The data will be retained for the period as specified in the national records retention schedule.</p>
<b>9) Right to Complain.</b>	<p>You have the right to complain to the Information Commissioner's Office, you can use this link <a href="https://ico.org.uk/global/contact-us/">https://ico.org.uk/global/contact-us/</a></p> <p>or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)</p> <p>There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)</p>